

MyHealth Dashboard Overview

Quick Reference Guide

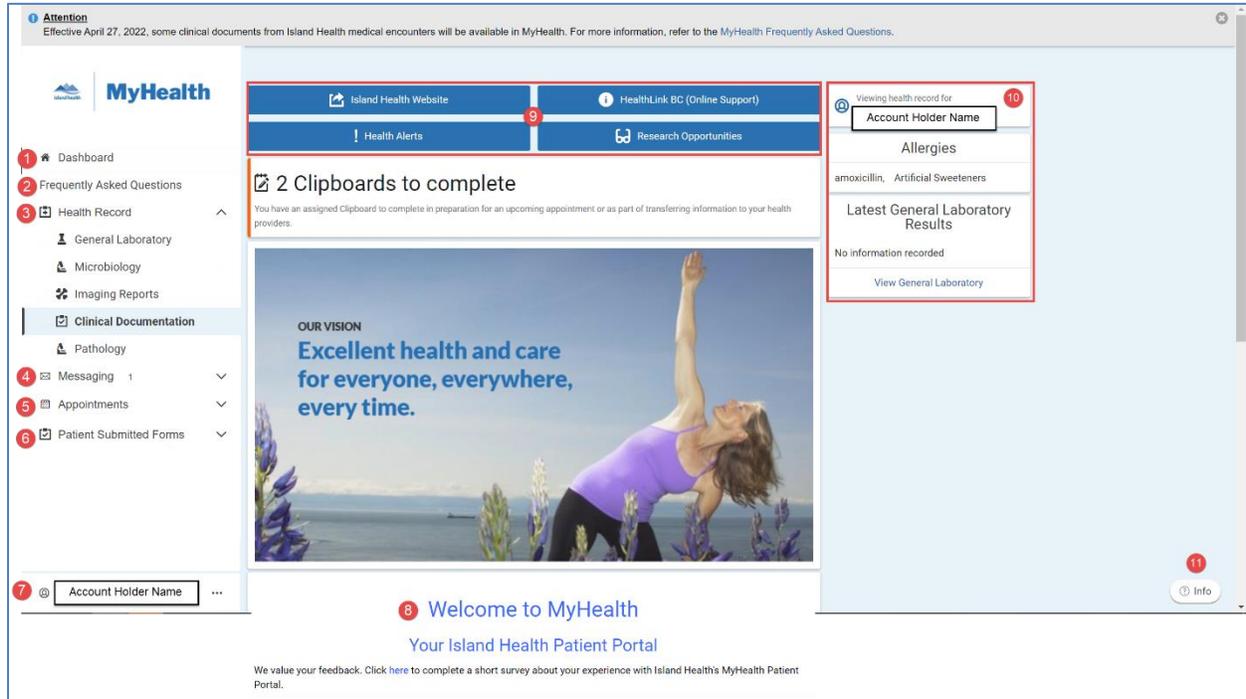


MyHealth

Applies to:	Island Health patients using the MyHealth patient portal.
Purpose:	To learn how to set up and use your MyHealth patient portal account.

MyHealth Overview

When you log into the MyHealth patient portal, links to all of your MyHealth account information appear in the **Dashboard**. There are also links to help you find more information about MyHealth and other relevant services.



1. Dashboard	Your MyHealth home page; where your personal account information appears.
2. Frequently Asked Questions	Click to read answers to common questions about MyHealth.
3. Health Record	Click to see your results, reports and clinical documents: <ul style="list-style-type: none"> • General Laboratory • Microbiology • Imaging Reports • Clinical Documentation • Pathology
4. Messaging	Click to manage messages sent to or received by your health care provider. Please note, messaging is only available in select clinical areas.
5. Appointments	Click to see your scheduled appointments.
6. Patient Submitted Forms	Click to see your sent or completed clipboards. Please note, clipboards are only available in select clinical areas.

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7. Account Management	Shows the name of the person who is logged in to MyHealth. Click the ellipsis (...) to see your account details. <ul style="list-style-type: none">• Account is where you can update your name within MyHealth, your log in email address, or your MyHealth password.• Notifications is where you can update your email address (notifications from MyHealth are sent to this email address).• Access Logs is where you can see when you previously logged in to MyHealth.• Help gives you the MyHealth Help Desk number and examples of when you should call for help regarding your MyHealth account.
8. Welcome to Island Health	Displays general Island Health messages about MyHealth.
9. Online Education Support	Click resource links where you can find non-emergency health information. <ul style="list-style-type: none">•  Island Health Website•  HealthLink BC (Online Support)•  Health Alerts•  Research Opportunities
10. Name & Recent Laboratory Results	Displays the name of the person whose MyHealth information you are viewing; notable for those who have proxy access to someone else's account.
	A list of your most recent laboratory results.
11. Info	Click to get your Support ID. Note: You need your Support ID if you call the MyHealth Help Desk for technical support. You can also see the most current <i>Terms of Use</i> and <i>Privacy Policy</i> by clicking Info .